



SURKOVSKY CENTRE LTD

ACCESSIBILITY STATEMENT

Website Terms and Conditions of Use

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1. Introduction

Surkovsky Centre Ltd is committed to providing digital information, educational resources, research materials and online services that are accessible to the widest reasonably practicable range of users.

The Company recognises that people access digital information in different ways and may have different visual, auditory, physical, cognitive, neurological or technological requirements.

Accessibility forms part of the Company's broader commitment to equality, inclusion, responsible governance and effective communication.

This Accessibility Statement explains the Company's approach to accessibility in relation to its Website and associated publicly available digital resources.

2. Accessibility Commitment

2.1 General Commitment

Surkovsky Centre Ltd is committed to progressively improving the accessibility and usability of its Website.

The Company aims, where reasonably practicable, to ensure that Website content can be:

- perceived;



- understood;
 - navigated;
 - operated;
 - accessed using commonly available assistive technologies.
-

2.2 Inclusive Access

The Company seeks to avoid unnecessary barriers that may prevent or make it more difficult for individuals to access information or services.

Accessibility considerations may include the needs of people with:

- visual impairments;
- hearing impairments;
- physical or motor impairments;
- cognitive or learning disabilities;
- speech impairments;
- neurological conditions;
- temporary impairments;
- age-related accessibility requirements.

Accessibility improvements may also benefit users accessing the Website through different devices, technologies or environmental conditions.

2.3 Continuous Development

Digital accessibility is treated as an ongoing process rather than a one-time activity.

The Company shall seek to identify accessibility barriers and make reasonable improvements as its Website, digital services and resources develop.

3. Purpose

The purpose of this Accessibility Statement is to:

- explain the Company's commitment to digital accessibility;
- establish accessibility principles for the Website;
- identify the accessibility standards towards which the Company seeks to work;
- explain how accessibility issues may be reported;
- establish arrangements for requesting accessible alternatives;



- support inclusive access to Company information and resources;
 - support continuous improvement of digital services;
 - demonstrate the Company's commitment to equality and inclusion.
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4. Scope

4.1 Website

This Statement applies to the Website operated by Surkovsky Centre Ltd and to publicly accessible digital content provided directly through that Website.

4.2 Digital Content

The Statement may apply, where relevant, to:

- Website pages;
 - online information;
 - educational resources;
 - research information;
 - publications;
 - reports;
 - downloadable documents;
 - online forms;
 - images;
 - multimedia content;
 - conference and event information;
 - other publicly accessible digital resources.
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4.3 External Platforms

Where Company content is provided through an external platform controlled by another organisation, accessibility may depend partly upon the functionality and accessibility arrangements of that provider.

The Company shall seek, where reasonably practicable, to consider accessibility when selecting or using significant external digital services.

5. Accessibility Standards



5.1 WCAG

Surkovsky Centre Ltd seeks to use the **Web Content Accessibility Guidelines (WCAG) 2.2** as an internationally recognised reference framework for improving Website accessibility.

5.2 Target Level

The Company's accessibility objective is to work towards conformance with:

WCAG 2.2 Level AA

where reasonably practicable and appropriate to the nature of the Website and its content.

5.3 Accessibility Status

The Website has not necessarily undergone a complete independent accessibility audit against every WCAG 2.2 Level AA success criterion.

Accordingly, the Company does not represent through this Statement that every page, document or Website function is fully conformant with WCAG 2.2 Level AA.

The Company shall seek to identify and address accessibility issues progressively.

5.4 Future Development

Where new Website features or substantial modifications are introduced, accessibility should be considered during planning, design, development and implementation where reasonably practicable.

6. Accessibility Principles

The Company's approach to Website accessibility is informed by four principal accessibility characteristics.

6.1 Perceivable

Information and user interface components should be presented in ways that users can perceive.

This may include appropriate consideration of:

- text alternatives;
 - captions;
 - content structure;
 - colour contrast;
 - adaptable presentation.
-



6.2 Operable

Website functionality should, where reasonably practicable, be capable of being operated through different methods of interaction.

Consideration may include:

- keyboard navigation;
 - visible focus;
 - navigation mechanisms;
 - appropriate interaction controls;
 - avoidance of unnecessary time restrictions.
-

6.3 Understandable

Website information and operation should be reasonably understandable.

Consideration may include:

- clear language;
 - consistent navigation;
 - descriptive headings;
 - meaningful labels;
 - understandable instructions;
 - appropriate error information.
-

6.4 Robust

Website content should, where reasonably practicable, be compatible with commonly used browsers, devices and assistive technologies.

7. Website Structure and Navigation

7.1 Logical Structure

The Company shall seek to maintain a logical Website structure that allows users to locate relevant information efficiently.

7.2 Headings

Website pages should, where appropriate, use meaningful headings and a logical heading hierarchy.



Headings should assist users in understanding the organisation and relationship of Website content.

7.3 Links

Links should, where reasonably practicable:

- have meaningful descriptions;
 - indicate their purpose;
 - avoid unnecessarily ambiguous wording;
 - enable users to understand the likely destination.
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7.4 Consistency

Navigation mechanisms should remain reasonably consistent throughout the Website.

8. Keyboard Accessibility

8.1 General Principle

The Company seeks to ensure that important Website functionality can be accessed without requiring exclusive use of a mouse or similar pointing device.

8.2 Keyboard Navigation

Where reasonably practicable, interactive Website elements should support keyboard operation.

These may include:

- navigation menus;
 - links;
 - buttons;
 - forms;
 - interactive controls.
-

8.3 Keyboard Focus

Interactive elements should, where technically practicable, provide an identifiable keyboard focus state to assist users navigating without a pointing device.

8.4 Keyboard Traps



The Company shall seek to avoid Website functionality that causes users to become unintentionally trapped within an interface when navigating by keyboard.

9. Text and Readability

9.1 Clear Presentation

Website text should be presented in a manner that supports readability.

The Company shall seek to use:

- appropriate text sizes;
 - clear fonts;
 - suitable spacing;
 - logical paragraphs;
 - meaningful headings;
 - reasonably clear language.
-

9.2 Text Resizing

Website design should, where reasonably practicable, allow users to enlarge text using standard browser functionality without unnecessary loss of content or functionality.

9.3 Plain and Understandable Language

Where appropriate to the subject matter, the Company shall seek to communicate information clearly and directly.

Technical, scientific, legal or academic terminology may be used where required by the nature of the content.

10. Colour and Visual Presentation

10.1 Colour Contrast

The Company shall seek to maintain sufficient visual contrast between text and its background and between important interface components and surrounding content.

10.2 Use of Colour

Colour should not, where reasonably practicable, be the sole means of communicating essential information.

Alternative indicators may include:



- text;
 - symbols;
 - labels;
 - patterns;
 - structural information.
-

10.3 Visual Effects

The Company shall seek to avoid unnecessary visual presentation that significantly reduces readability or usability.

11. Images and Alternative Text

11.1 Informative Images

Meaningful images should, where appropriate, include suitable alternative text or another accessible method of communicating their essential information.

11.2 Decorative Images

Images that are purely decorative should, where technically appropriate, be implemented in a manner that does not create unnecessary barriers for users of assistive technologies.

11.3 Complex Images

Where diagrams, charts, maps or other complex images communicate substantial information, the Company shall consider providing an appropriate text description or accessible alternative where reasonably practicable.

12. Audio and Video Content

12.1 Multimedia Accessibility

Where the Company publishes audio or video content, accessibility requirements shall be considered according to the nature and purpose of the material.

12.2 Captions and Transcripts

Where reasonably practicable and appropriate, accessibility measures may include:

- captions;
- subtitles;



- transcripts;
 - textual summaries;
 - audio descriptions;
 - other accessible alternatives.
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12.3 Third-Party Multimedia

Where multimedia content is embedded from a third-party provider, accessibility may partly depend upon the features provided by that external service.

The Company shall seek to use accessible options where reasonably available.

13. Documents and Downloadable Content

13.1 General Principle

The Website may contain downloadable documents including:

- PDF documents;
 - policies;
 - procedures;
 - reports;
 - publications;
 - research materials;
 - educational resources;
 - forms;
 - other documents.
-

13.2 Document Accessibility

The Company shall seek progressively to improve the accessibility of documents intended for public use.

Accessibility considerations may include:

- logical heading structures;
- readable text;
- appropriate document language settings;
- meaningful link descriptions;



- alternative text for relevant images;
 - appropriate table structures;
 - searchable text;
 - appropriate reading order.
-

13.3 Older or Specialist Documents

Certain historical, archived, research, academic or externally supplied documents may not fully meet current accessibility standards.

Where a user cannot access information contained in such a document, the Company shall consider reasonable requests for an accessible alternative.

14. Forms and Interactive Content

14.1 Online Forms

Online forms should, where reasonably practicable:

- use meaningful labels;
 - provide understandable instructions;
 - identify required information;
 - provide appropriate error messages;
 - support keyboard navigation;
 - be compatible with commonly used assistive technologies.
-

14.2 Error Identification

Where a user makes an input error, the Website should, where technically practicable, provide sufficient information to help identify and correct the error.

14.3 Time Limits

Where Website functionality imposes a time limit, accessibility implications should be considered and appropriate alternatives provided where reasonably practicable.

15. Compatibility with Assistive Technologies

15.1 General Principle



The Company aims to support reasonable compatibility with commonly used assistive technologies.

These may include:

- screen readers;
- screen magnification software;
- speech recognition software;
- keyboard-only navigation;
- browser accessibility functions;
- operating system accessibility features.

15.2 Technology Development

Compatibility may vary according to:

- browser;
- operating system;
- device;
- assistive technology;
- software version;
- Website functionality.

The Company shall consider significant compatibility issues reported by users.

16. Responsive and Mobile Access

16.1 Multiple Devices

The Website should, where reasonably practicable, support access through commonly used:

- desktop computers;
- laptops;
- tablets;
- smartphones.

16.2 Responsive Design

The Company shall seek to maintain responsive Website design so that content can adapt appropriately to different screen sizes and orientations.



16.3 Zoom and Orientation

Website functionality should, where reasonably practicable, avoid unnecessary restrictions on standard user controls relating to:

- zoom;
 - text enlargement;
 - screen orientation;
 - other accessibility-related display settings.
-

17. Known Accessibility Limitations

17.1 General Principle

The Company recognises that some areas of the Website or individual documents may not yet achieve the accessibility objectives established in this Statement.

17.2 Possible Limitations

Accessibility limitations may potentially arise in relation to:

- older PDF documents;
 - archived materials;
 - complex academic publications;
 - tables or diagrams;
 - historical images;
 - third-party embedded content;
 - externally supplied documents;
 - multimedia content;
 - legacy Website components.
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17.3 No Unverified Compliance Claim

Until appropriate testing confirms otherwise, the Company shall not assume that all Website content fully conforms with WCAG 2.2 Level AA.

Identified accessibility issues shall be considered as part of the Company's ongoing improvement process.



18. Third-Party Content and Services

18.1 External Content

Some content or functionality available through the Website may be supplied or controlled by third parties.

This may include:

- embedded videos;
 - maps;
 - social media content;
 - external databases;
 - external forms;
 - publication platforms;
 - conference services;
 - other digital services.
-

18.2 Accessibility Responsibility

The Company may have limited technical control over the accessibility of independently operated third-party services.

Where reasonably practicable, accessibility shall be considered when selecting significant third-party digital services.

18.3 Alternative Access

Where third-party functionality creates a material accessibility barrier to an important Company service, the Company shall consider whether a reasonable alternative means of access can be provided.

19. Alternative Accessible Formats

19.1 General Principle

Surkovsky Centre Ltd recognises that some users may experience difficulty accessing particular Website content or downloadable materials in their published format.

Where reasonably practicable, the Company shall consider requests for information to be provided in an alternative accessible format.

19.2 Alternative Formats



Depending upon the nature of the material and the needs of the user, alternative formats may include:

- accessible electronic documents;
- plain text;
- structured HTML content;
- larger text;
- simplified document layouts;
- alternative descriptions of visual content;
- transcripts of relevant audio or video content;
- other reasonably practicable accessible formats.

19.3 Requests

Users requesting an alternative accessible format should, where possible, identify:

- the document or content concerned;
- the Website page on which it appears;
- the accessibility difficulty encountered;
- the preferred alternative format.

This information will assist the Company in identifying an appropriate response.

19.4 Reasonableness and Practicality

The availability of an alternative format may depend upon:

- the nature of the original material;
- technical feasibility;
- copyright or third-party restrictions;
- the resources reasonably available;
- the purpose for which the information is required;
- the accessibility needs identified.

The Company shall seek to respond reasonably and proportionately to accessibility requests.

20. Reporting Accessibility Problems

20.1 Accessibility Feedback



Surkovsky Centre Ltd welcomes feedback concerning the accessibility of its Website and digital resources.

Users who encounter an accessibility barrier are encouraged to notify the Company.

20.2 Information to Provide

Where possible, an accessibility report should include:

- the Website page or document concerned;
- a description of the accessibility problem;
- the device or browser used where relevant;
- the assistive technology used where relevant;
- the information or functionality the user was attempting to access;
- any preferred means of receiving the information.

Users are not required to provide information that is unnecessary for resolving the accessibility issue.

20.3 Contact Method

Accessibility concerns may be submitted to Surkovsky Centre Ltd through the contact information provided on the Company's Website.

The Company shall seek to ensure that an appropriate contact method remains available for accessibility enquiries.

20.4 Response

The Company shall seek to review accessibility concerns within a reasonable period and, where appropriate:

- investigate the reported issue;
 - identify possible corrective action;
 - provide an accessible alternative;
 - explain any relevant technical limitation;
 - include the issue within future accessibility improvements.
-

20.5 Feedback as Part of Improvement

Accessibility feedback may be used to identify recurring barriers and establish priorities for future Website development.



21. Reasonable Adjustments

21.1 General Principle

Surkovsky Centre Ltd recognises the importance of making reasonable adjustments where required to avoid substantial disadvantage to disabled people in accessing relevant services and information.

21.2 Digital Accessibility

Reasonable adjustments relating to digital access may, depending upon the circumstances, include:

- providing information in an alternative format;
 - providing an alternative method of communication;
 - modifying an online process where reasonably practicable;
 - providing additional assistance in accessing information;
 - addressing an identified Website accessibility barrier;
 - providing an alternative means of accessing a service.
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21.3 Individual Circumstances

Requests for reasonable adjustments shall be considered according to the circumstances of the individual request.

Relevant considerations may include:

- the nature of the disadvantage;
 - the effectiveness of the proposed adjustment;
 - technical feasibility;
 - available alternatives;
 - the nature of the service concerned;
 - applicable legal requirements.
-

21.4 Communication

Users who require an accessibility-related adjustment should contact the Company and explain, where reasonably possible, the barrier they are experiencing and the adjustment or assistance required.



The Company shall seek to communicate constructively with the individual to identify an appropriate solution.

22. Accessibility Testing and Evaluation

22.1 General Principle

Accessibility evaluation forms part of the Company's approach to improving its digital services.

The Company may use a combination of automated and manual methods to identify accessibility issues.

22.2 Evaluation Methods

Accessibility evaluation may include:

- automated accessibility testing;
 - manual Website inspection;
 - keyboard navigation testing;
 - colour contrast checks;
 - review of heading structures;
 - review of alternative text;
 - form accessibility testing;
 - document accessibility checks;
 - testing of responsive layouts;
 - review using assistive technologies where appropriate;
 - user feedback.
-

22.3 Limitations of Automated Testing

Automated accessibility tools may assist in identifying certain technical issues but cannot identify every accessibility barrier.

Automated testing shall therefore not, by itself, be regarded as proof of full accessibility or WCAG conformance.

22.4 Manual Evaluation

Manual evaluation may be used where appropriate to assess issues that require human judgement, including:



- logical content structure;
 - meaningful alternative text;
 - keyboard usability;
 - clarity of instructions;
 - meaningful link descriptions;
 - usability of interactive elements;
 - accessibility of complex content.
-

22.5 User Experience

Where reasonably practicable, feedback from users, including users of assistive technologies, may be considered as part of accessibility evaluation and improvement.

22.6 Conformance Claims

The Company shall not make a formal claim of full WCAG conformance unless there is sufficient evidence to support that claim.

Where accessibility has not been comprehensively assessed, the Company may describe WCAG 2.2 Level AA as an accessibility objective rather than claiming complete conformance.

23. Continuous Improvement

23.1 Ongoing Process

Surkovsky Centre Ltd recognises that accessibility requires continuing attention as:

- Website content changes;
- technologies develop;
- accessibility standards evolve;
- new digital services are introduced;
- user needs become better understood.

Accessibility shall therefore be treated as an ongoing improvement process.

23.2 Improvement Priorities

The Company may prioritise accessibility improvements according to:

- severity of the accessibility barrier;
- number of users potentially affected;



- importance of the affected content or service;
 - frequency of use;
 - technical feasibility;
 - user feedback;
 - legal requirements;
 - available resources.
-

23.3 New Content

Individuals responsible for publishing new Website content should consider accessibility when preparing:

- text;
 - images;
 - documents;
 - links;
 - tables;
 - forms;
 - multimedia;
 - other digital materials.
-

23.4 Website Development

Accessibility should, where reasonably practicable, be considered during:

- Website design;
- development;
- procurement;
- testing;
- implementation;
- maintenance;
- redesign.

Addressing accessibility during development is preferable to correcting avoidable barriers after publication.



24. Responsibilities

24.1 Company Responsibility

Surkovsky Centre Ltd has overall responsibility for establishing and maintaining an appropriate approach to accessibility within its Website and publicly available digital resources.

24.2 Director

The Director has overall responsibility for oversight of this Accessibility Statement.

The Director shall, where appropriate:

- approve the Statement;
 - support accessibility objectives;
 - oversee significant accessibility issues;
 - approve material changes;
 - support reasonable corrective actions;
 - ensure periodic review.
-

24.3 Website Administration

Individuals responsible for Website administration shall, where applicable:

- consider accessibility when implementing Website changes;
 - maintain appropriate Website structures;
 - respond to identified technical accessibility issues;
 - support accessibility testing;
 - avoid introducing unnecessary accessibility barriers;
 - support implementation of approved improvements.
-

24.4 Content Authors

Individuals preparing Website content or digital documents on behalf of the Company should, where relevant:

- use meaningful headings;
- provide appropriate alternative text;
- create understandable links;
- use accessible document structures;



- consider colour and readability;
 - avoid unnecessary accessibility barriers.
-

24.5 Third-Party Providers

Where external providers design, host, maintain or supply significant components of the Company's digital services, the Company should, where reasonably practicable, communicate relevant accessibility expectations.

25. Monitoring and Review

25.1 Monitoring

The Company shall monitor accessibility on a proportionate basis.

Monitoring may include:

- periodic Website reviews;
 - accessibility testing;
 - document reviews;
 - review of new functionality;
 - consideration of user feedback;
 - investigation of reported barriers;
 - review of relevant accessibility standards and guidance.
-

25.2 Corrective Action

Where a significant accessibility issue is identified, the Company shall consider appropriate corrective action.

Corrective action may include:

- modifying Website code;
- changing Website design;
- correcting document structure;
- adding alternative text;
- improving keyboard navigation;
- improving colour contrast;
- providing captions or transcripts;
- replacing inaccessible content;



- providing an alternative format.
-

25.3 Regular Review

This Accessibility Statement shall normally be reviewed at least annually.

The scheduled Review Date is specified in the document control information.

25.4 Additional Review

An additional review may be undertaken following:

- significant Website redesign;
 - introduction of major new digital functionality;
 - significant accessibility complaints;
 - changes to relevant legislation;
 - changes to recognised accessibility standards;
 - significant technological developments;
 - identification of material accessibility barriers.
-

26. Legal and Standards Framework

26.1 General Principle

The Company's approach to accessibility shall take account of applicable UK legal requirements and recognised accessibility standards relevant to its activities.

26.2 Equality Act 2010

Surkovsky Centre Ltd shall have regard to applicable requirements of the **Equality Act 2010**, including relevant obligations concerning disability discrimination and reasonable adjustments.

The application of particular legal duties depends upon the nature of the Company's activities and the circumstances in which services or information are provided.

26.3 Web Content Accessibility Guidelines

The Company uses the:

Web Content Accessibility Guidelines (WCAG) 2.2

published by the World Wide Web Consortium (W3C) as its principal technical reference framework for Website accessibility.



The Company's accessibility objective is to work towards:

WCAG 2.2 Level AA

where reasonably practicable.

26.4 Public Sector Accessibility Regulations

Surkovsky Centre Ltd is a private company and this Statement does not represent that the Company is a public sector body subject to the **Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018**.

Where those Regulations or equivalent requirements become applicable to a particular Company activity, service or contractual arrangement, the relevant requirements shall be considered separately.

26.5 Voluntary Good Practice

Where a particular accessibility standard is not legally mandatory for the Company, Surkovsky Centre Ltd may nevertheless adopt recognised accessibility standards as a matter of:

- good governance;
 - equality and inclusion;
 - educational responsibility;
 - social responsibility;
 - quality assurance;
 - user accessibility;
 - continuous improvement.
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27. Related Company Documents

This Accessibility Statement shall be read together with relevant Company documents, including:

- **WEB-001 – Terms of Use;**
- **POL-001 – Privacy Policy;**
- **POL-002 – Data Protection Policy;**
- **POL-003 – Cookie Policy;**
- **GOV-001 – Code of Conduct;**
- **GOV-002 – Equality, Diversity & Inclusion;**
- **GOV-003 – Governance Structure;**



- **EDU-001 – Academic Integrity Policy;**
- **RES-001 – Research Ethics Policy;**
- **QA-001 – Quality Assurance Policy;**
- applicable Information Security Policy;
- applicable complaints procedures;
- other relevant Company policies and procedures.

Accessibility considerations should, where appropriate, form part of the Company's broader equality, quality assurance, digital governance and information management arrangements.

28. Approval

This Accessibility Statement has been approved by the Director of Surkovsky Centre Ltd and shall take effect from the Effective Date specified in this document.

The Statement establishes the Company's commitment to improving accessibility and supporting inclusive access to its Website and publicly available digital resources.

All individuals acting on behalf of the Company who are responsible for Website development, administration, content or digital resources are expected to have appropriate regard to the accessibility principles established within this Statement.

This document shall remain subject to periodic review to ensure its continuing effectiveness, relevance and alignment with recognised accessibility standards and applicable legal requirements.

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Company: Surkovsky Centre Ltd

Version: 1.0

Approved by: Board of Directors

Authorised by: Director

Surkovsky Centre Ltd

Signature:

Name: Jozef SURKOVSKY

Date: 1 August 2026

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1.0	1 August 2026	Initial issue	Director

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